



You may be eligible to receive discounts on your Verizon telephone bill!!

Lifeline and Link-Up for Verizon Customers in Maryland

Lifeline is a government Outline of the eligibility criteria, application process and discount available for Lifeline and Link Up for Verizon Maryland, Verizon, Tel-Life Service, Lifeline, Link Up, Discount, Eligibility, Restrictions, Application, Benefits program that offers qualified people a discount on their monthly local telephone bill. Each state has its own guidelines to qualify. In Maryland, Lifeline is known as Tel-Life Service.

How much can I save on my phone bill?

You will save up to \$13.34 for your basic monthly bill. These benefits apply to your residence individual message rate service. These benefits will also cover your subscriber line charge.

How do I know if I'm eligible?

You are eligible for Lifeline if you participate in any of the following programs:

- Supplemental Security Income (SSI)
- State funded public assistance
- Temporary Cash Assistance (TCA)
- Public Assistance to Adults (PAA)
- Transitional Emergency Medical and Housing Assistance Program

Are there any restrictions?

Lifeline can only be used for the main telephone line in a household. Customers who receive Lifeline benefits may not purchase an additional phone line for the same household or any optional services. The name on your phone bill must match the name of the participant who is eligible in the program.

How do I apply?

To apply for Lifeline, call 1-800-525-0145. Your eligibility will be determined after you have completed and signed an application form, sent to the Maryland Department of Human Resources. If you are eligible the Dept. of Human Resources will forward your application to Verizon. Your Lifeline benefits will take effect when proof of eligibility is received.

How do I continue to receive Lifeline benefits?

Eligibility is reviewed periodically. Your benefits will be discontinued when you no longer meet eligibility requirements.

Other useful information

There are other options that can help you save money, including free toll blocking and waived deposit with toll blocking.

Link-Up helps households pay the installation charge for telephone service. This program pays some of the cost of installing local service in your home, but Link-Up does not cover the cost of wiring inside your home.

How much will I save by using Link-Up?

Link-Up will pay 50% off of first charges for activation of phone service. The maximum amount of benefit you can receive is \$30.

How do I know if I am eligible?

If you qualify for Lifeline, you also qualify for Link-Up

Does Link-Up have any restrictions?

You must provide proof of eligibility before the service can be activated. You must not be a dependent for FIT purposes **unless over 60 years of age.**

How do I apply for Link-Up?

To apply for Link-Up you will follow the same application process as Lifeline and the same proof of eligibility as Lifeline.

Being a Lifeline or Link-Up customer does not protect you from being disconnected if you fail to pay your telephone bill.

For more information about the Tel-Life and Link-up Services or to receive an application, you may contact Sydney Crosky at the Department of Human Resources at (410) 767-7442.